



Caution

Regarding unreported and unregistered companies that issue prepaid means of payment.

- Issuers of prepaid cards and e-money must submit a notification (see note) or be registered in accordance with the Payment Services Act.
- Please refer to the FSA website for firms that have submitted a notification and registered firms.
 - Notifying supplier : <https://www.fsa.go.jp/menkyo/menkyoj/jika.pdf>
 - Registered Business Operator : <https://www.fsa.go.jp/menkyo/menkyoj/daisan.pdf>

(Note) "Notification" applies only to those who issue prepaid payment instruments that meet certain conditions.

"Non-submitting service provider" refers to a person who has not submitted a notification based on the Payment Services Act although notification is required.

Dealers that have submitted a notification and registered dealers are subject to the following regulations.

Provision of information

We will provide users with information about prepaid cards and e-money, such as the stores where they can be used and precautions for using them.

Preservation of money

We calculate the amount of money deposited from users that is necessary for the protection of assets and protect the assets by deposit with an official depository.

Refund at the end of use

When a business terminates the use of a prepaid card or electronic money, the balance will be refunded to the user.

Please note that unreported and unregistered companies are not subject to regulations and may not provide appropriate information or protect money.

If you have received a solicitation from a company that appears to be unreported or unregistered, please contact us at the following e-mail address.



[Financial Services Agency, Contact Information]
One-stop e-mail for English inquiries : equestion@fsa.go.jp